

Out of the goodness of their hearts

Time is a treasure



Volunteer Appreciation dinner for the GSV volunteer

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Acknowledging our team members' commitment

IN THE NEWS

Fitness World visits RHSV and provides a free class for residents

Nicole Klein, the new general manager at SSV, looks back at her first few months in her new role

MOMENTS THAT MATTER

Volunteer Appreciation Week, Earth Day, and more!

Celebrating our volunteers!

THANK-YOU NOTES

We are deeply grateful for the dedication of our volunteers. Our communities thrive because of their invaluable contributions. Thank them for being an integral part of the Retirement Concepts / West Coast families.

A message from the Casa Loma / Comox Teams

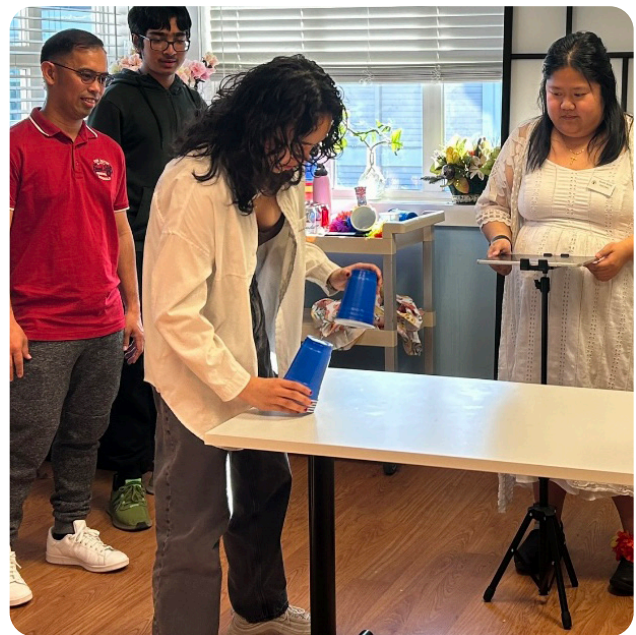
The volunteer appreciation event was an amazing success. We celebrated our wonderful volunteers at both Comox Valley and Casa Loma. From the delicious food prepared by our talented kitchen team to the fantastic entertainment and thoughtful gifts from our amazing recreation team, it was an evening full of appreciation and genuine thanks. We are so grateful for the incredible impact our volunteers make on our community every day! THANK YOU!



Sarah (CRM), Angel (Recreation Therapist), Amanda (SSM) and Shannon (Recreation Manager)

A message from the Guildford Team

The entire team here at Guildford Seniors Village extends our heartfelt appreciation to all of the volunteers who dedicate their valuable time to our community. This dedicated group of volunteers serves in a variety of ways including the provision of support to both our residents and our team members. In particular, we appreciate all of your contributions to the Recreation Department that helps improve the quality of life for all of the residents here at GSV. THANK YOU!



Volunteers playing a cup stacking game at the GSV Volunteer appreciation event.

From the Kamloops Team

“We at Kamloops Seniors Village appreciate all that volunteers and the Auxiliary do to support our residents and tenants when they experience a hospital stay at RIH.

Hospital volunteers play a vital role in supporting patients, families, and staff. They provide comfort, companionship, and assistance, making the hospital experience less stressful for everyone involved. Their presence often brings warmth and compassion to the healthcare environment, contributing to the overall well-being of patients and creating a sense of community within the hospital. Supporting your luncheon with a few items is a small token of gratitude from us to you for all that you do!”



Kamloops Seniors Village had the privilege to support their local Royal Inland Hospital's Volunteer luncheon with some draw prizes and goodies for their over 150 Volunteers and Auxiliary!

From the Nanaimo Team

“A big thank you goes out to all our dedicated volunteers! Your contributions to our community are truly valued. With gratitude from the Nanaimo team!”



Joan, (Therapeutic Recreation Manager), Deryn (Assisted Living Recreation Aide), Sheri-Lynn (Independent Living Recreation Aide)

April major milestones

Thank you to all our team members for your continued dedication to making our communities the best they can possibly be. Be sure to congratulate your teammates when you see them around.

CASA LOMA SENIORS VILLAGE

Sharon Sabourin - 15 Years
Home Support Worker

Tammy Voak - 13 Years
Home Support Worker

COMOX VALLEY SENIORS VILLAGE

Sharon Sabourin - 15 Years
Screener - Greeter

Elba Fuentes - 15 Years
Residential Care Aide

George Paish - 15 Years
Screener - Greeter

Kelly Mandseth - 13 Years
Residential Care Aide

Kathryn Kelman - 13 Years
Receptionist

Tammy Voak - 13 Years
Home Support Worker AL

William Clayton - 12 Years
Residential Care Aide

DUFFERIN CARE CENTRE

Prabha Lama - 15 Years
Residential Care Aide

Andrea Iljev - 11 Years
Residential Care Aide

GUILDFORD SENIORS VILLAGE

Gisselle Lucas - 16 Years
Residential Care Aide

Percy Galang - 14 Years
Residential Care Aide

Elizabeth Valenzuela - 11 Years
Residential Care Aide

KAMLOOPS SENIORS VILLAGE

Charlene Gitzel - 17 Years
Residential Care Aide

Lori Hoffbeck - 16 Years
Residential Care Aide

Kristy Fedosov - 15 Years
Residential Care Aide

Anaclea Inovejas - 14 Years
Residential Care Aide

Shelby Killough - 13 Years
Residential Care Aide

Connie Grafton - 11 Years
Residential Care Aide

Kumi Iwashita - 11 Years
Cook

MAPLE RIDGE SENIORS VILLAGE

Anastacia Bezmaternykh
- 16 Years
Licensed Practical Nurse

Emmanuel Carganilla - 13 Years
Residential Care Aide

Kanika Ghosh - 13 Years
Assistant Director of Care

NANAIMO SENIORS VILLAGE

Karen Close - 23 Years
Administrative Coordinator -
Finance

WEST COAST SENIOR HOUSING MANAGEMENT

Scott Shearer - 11 Years
Director Clinical and Quality

PEACE PORTAL SENIORS VILLAGE

Nancy Naidu - 30 Years
Food Service Attendant

Julieta Colton-Maybury
- 24 Years
Residential Care Aide

RENFREW CARE CENTRE

Emmanuel Carganilla - 13 Years
Residential Care Aide

Carolina De-Guzman - 13 Years
Residential Care Aide

Grace Montero – 13 Years
Residential Care Aide

Shan Fernando – 13 Years
Cook

Jaswinder Gill – 13 Years
Support Service Worker

Erlyn Gabatin – 13 Years
Support Service Worker

Le-Queng Ha – 13 Years
Residential Care Aide

Rohini Chand – 13 Years
Support Service Worker

Yue-Xia Wang – 13 Years
Residential Care Aide

Surinderpal Chohan – 13 Years
Support Service Worker

Carol Heays – 13 Years
Support Service Worker

ROSEMARY HEIGHTS SENIORS VILLAGE

Tejinder-P Gill – 15 Years
Residential Care Aide

Alicia Razak – 11 Years
Registered Nurse

SUMMERLAND SENIORS VILLAGE

Linda Joynt – 11 Years
Cook

THE WELLESLEY

Iqbal Ghai – 17 Years
Cook

WAVERLY SENIORS VILLAGE

Breanna Madden – 23 Years
Home Support Worker

Vicki Braich – 11 Years
Licensed Practical Nurse

WILLIAMS LAKE SENIORS VILLAGE

Theresa Shkuratoff – 17 Years
Licensed Practical Nurse

Balwinder Sandhu – 14 Years
Residential Care Aide



A beautiful view of Nanaimo Seniors Village

Community reviews

Our communities do an incredible job making a home for all our seniors, and they deserve all the recognition in the world for their hard work and dedication! Here are some Google Reviews from this month written by our residents and their loved ones showing all their appreciation for our teams!

Sherry Hensley



CASA LOMA SENIORS VILLAGE

My Mother has been residing at Casa Loma now for exactly a year. I can't say enough of how impressed I am with the care and how friendly everyone is. Yesterday, being Sunday my Mom's fridge broke down and was not cooling. We called and reported it to the reception and within an hour Gordon (repairs and maintenance) was at my Mom's door with a new Fridge. Now that's IMPRESSIVE!

[Google Review Link](#)

Ellen Wong



TERRACES ON 7TH

The moment I walked into the Terraces on 7th, the lady that I met (named Cheryl), was very professional and welcoming. I could see from her face that I had made the right choice for my new sweet home! My family members congratulated me for finding the right place to be happy and independent. Lara, the manager, is very professional and experienced and is very good at attending to the needs of seniors.

[Google Review Link](#)



Terraces on 7th - Recreation Room

Talk of the town

Whether it's through local newspapers, magazines, or online platforms, it is essential to stay informed about current events, trends, and news impacting our communities. At West Coast, staying connected to the pulse of our communities is key to building important relationships. Here's what's in the news!



Fitness World Canada Launches Their Active Community Initiative, Bringing Free Fitness Classes to a Senior Living Facility in Surrey

VANCOUVER, British Columbia, April 17, 2024 (GLOBE NEWSWIRE) -- Fitness World Canada and Rosemary Heights Seniors Village have joined forces to provide free fitness classes to residents in the assisted living community. The 4-week partnership is part of Fitness World Canada's Active Community Initiative that aims to get accessible movement to groups that have lower access to fitness and is an extension of the facility's existing programming.

[Click to view article](#)



Summerland Seniors Village focuses on person-centred care to enrich living

The new general manager at Summerland Seniors Village is passionate about focusing on the people who live there.

Nicole Klein has been in the GM role for only a couple of months, but she has immersed herself in the community to gain a firsthand understanding of what it is like to be a resident and make it a positive experience.

"Yes, it's a company, but this is about the seniors. This is about them," Klein says. "This is where they're choosing to live. It's not our work. It's their home, and how can we make it feel like home? That's what we want to do."

[Click to view article](#)

Labour Market Impact Assessment (LMIA)

We are excited to announce the availability of LMIA for suitable candidates applying for full-time positions as Registered Nurses (RN), Licensed Practical Nurses (LPN), and Health Care Assistants (HCA) in various communities including Comox, Stanford (Parksville), Nanaimo, Victoria (BHV and Selkirk), Summerland, Kamloops, Williams Lake, and Waverly (Chilliwack). Candidates must have completed Canadian Equivalency courses/exams and hold either a BC Health Care Aide registration or a BCCNM LPN or RN license. Take a look at what others have to say about this awesome program!



WEST COAST
SENIORS HOUSING MANAGEMENT

LMIA OPPORTUNITIES

APPLY NOW!

Positions:
RN, LPN, HCA

Requirements:

- ▶ Candidates need Canadian Equivalency courses/exams, BC Health Care Aide registration, or BCCNM LPN/RN license before applying.

Eligible Communities*:

- ▶ Summerland, Williams Lake, Kamloops, Comox, Nanaimo, Stanford (Parksville), Beacon Hill Villa (Victoria), Selkirk (Victoria), and Waverly (Chilliwack)

Please contact our recruitment team if interested:
recruitment@retirementconcepts.com

*Where full-time permanent positions are available

LMIA Testimonials

"I am thankful for the LMIA, which allowed me to apply for a work permit, making it possible for me to work legally in Canada and eventually obtain my permanent residency. I genuinely view it as a win-win situation for both the company and its employees."

- **Yi-Ning J.**

"It was a quick and smooth LMIA application process. I am grateful to Retirement Concepts for giving me an opportunity to come back in health care. It changed my life. I'm able to support my family financially. I love working with the friendly staff in NSV."

- **Gracelyn A.**

"I am so grateful to Retirement Concepts for the LMIA you provided. Because of that I was able to work and gained Canadian experience which was one of the most necessary components to applying for PR. Now I am a permanent resident in Canada, and my family is here now. I don't know how to express my sincere gratitude to your organization, I am so fortunate to have found your organization during a difficult time."

- **Romiya S.**

"I cannot thank this company enough for all the help. It helped me practice my nursing career here in Canada and help the elders. Having said that, this would be very helpful for those internationally educated nurses out there to get their PR faster, while helping out with the nursing staff shortage nationwide."

- **Kristelle L.**

"Thanks to the company for the LMIA, it helped me out. Everything was great, my permanent residence was approved in February this year through TR to PR pathway. Having a great experience working at Selkirk Seniors Village. The company supported me with all the paperwork, and when I needed to renew all required documents, Selkirk always supported."

- **Vu T.**

"The LMIA process was smooth, and integrating into the community was easy as I had support from my co-workers and management. I was able to learn how to improve on my nursing skills and get valuable experience in caring for older adults. I had three years of positive experiences and have since moved to further my education."

- **Faith E.**

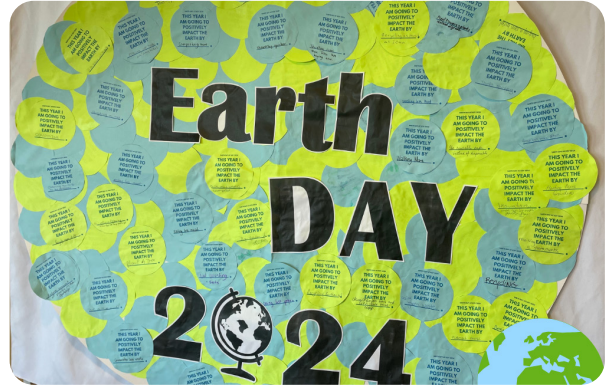
"I am very thankful to the community for providing LMIA, which helps me to work as well as redirected me and my family into Permanent Residency status. From my family and myself hearty thanking you for the opportunity for staying Canada. Thank you."

- **Benny**

Moments that matter

Earth Day

We celebrated Earth Day with our teams and communities, engaging in activities like planting, recycling, and art projects based on sustainability! Our teams brought people together to work towards a greener future, showcasing the power of collaboration for environmental goals. We are grateful for the opportunity to make a positive impact and are committed to protecting our planet for generations to come!



Kamloops Seniors Village residents, team members, and families submitted their positive impacts on the earth which turned into a great collage of ideas and initiatives!



Dufferin residents working together to craft hanging baskets for the second-floor patio.



Kamloops Seniors Village Leadership took to the streets and picked up garbage in their neighbourhood!



Residents of Beacon Hill Villa had a delightful time participating in Earth Day Art! They crafted stunning Earth-inspired paintings that were simply amazing.



Annjelica (Recreation Aide) and Olga

Summerland Best of Pentiction Nomination

Summerland Seniors Village deserves a round of applause for their nomination in the Best of Pentiction! We're cheering you on all the way. Don't forget, voting kicks off on May 6th!

best of
Pentiction 2024
PRESENTED BY **SECURE RITE**
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NOMINATE US

May events

May 1, 2024

Recognize Mental Health Week
May Day

May 2, 2024

National Teacher Appreciation
Day

May 3, 2024

Orthodox Good Friday

May 4, 2024

Star Wars Day

May 5, 2024

Cinco De Mayo

May 6, 2024

Orthodox Easter Monday
National Nurse Day
Nurses Week (6-12)

May 11, 2024

Eat What You Want Day

May 12, 2024

Mother's Day

May 13, 2024

Canadian Innovation Week

May 15 2024

International Day of Families

May 19, 2024

National Pizza Party Day

May 20, 2024

Victoria Day
National Rescue Dog Day
International HR Day

May 22, 2024

National Patriots Day (QB)

May 25, 2024

National Wine Day

May 26, 2024

National Paper Airplane Day

May 30, 2024

MRSV Anniversary (2000)

May 31, 2024

National Macaroon Day

Marketing highlights



CASA ABIERTA
That's Spanish for OPEN HOUSE

OPEN HOUSE
Saturday, May 4 | 11am-3pm

Join us at Auburn Seniors Residence for a fun and friendly Cinco de Mayo-themed Open House. The event will include a Q&A session, a taco bar, margarita station and a real live mariachi band.

We hope to see you here for the festivities. Remember to request a tour of the community and to check out one of our bright and spacious suites.

RSVP to Nicole Agawa to ensure your spot –
T. 604-799-1303
E. nagawa@retirementconcepts.com

AUBURN
SENIORS RESIDENCE
A RETIREMENT CONCEPTS COMMUNITY

retirementconcepts.com
8351 Young Rd. Chilliwack, BC

Cinco De Mayo
Auburn Seniors Village



THURSDAY, MAY 23 | 9:30 AM - 3 PM

**SPRING INTO SUMMER –
OPEN HOUSE, CRAFT FAIR
& FARMERS MARKET**

Get ready to explore a diverse range of offerings from over 20 vendors. We've got you covered with craftwork from local artisans, fresh produce, and baked goods (including gluten-free options) from regional suppliers. There's something for everyone at our event.

And don't forget, we always have the best door prizes, and this year is no different with a fabulous gift basket!

Join us in the Magnolia Room, and don't forget to ask for a tour of our beautiful facility and get to know some of the people who make the Wellesley so special.

Book your tour today!
Contact Jeff Wahlgren, Community Relations Manager

THE WELLESLEY

Craft Fair & Farmers Market
The Wellesley



DON'T BE LATE!

**SENIORS' WEEK
TEA PARTY AND EXPO**

Tuesday, June 4 | 2:30 pm - 4:00 pm

We're hosting a tea party and seniors expo, and you're invited!

Please join us at Kamloops Seniors Village for a fun, fanciful, and information-packed afternoon. We're serving high tea featuring yummy sandwiches, delicious desserts and musical entertainment all with an Alice in Wonderland theme.

The expo offers an array of information booths featuring community experts in the areas of finance, moving, decluttering, crime prevention and seniors law. Each guest will receive a KSV goody bag to collect information.

Reserve your spot today!
RSVP to Carol Houghton at

**KAMLOOPS
SENIORS VILLAGE**

Senior's Week Tea Part & Expo
Kamloops Seniors Village